Alternative Care Sites:
Temporary Housing For Those Who Need Space to Isolate Due to COVID-19

Do you need a safe place to stay because you have tested positive for COVID-19, have symptoms of COVID-19, or at “high risk” of getting COVID-19, and need to stay away from other people?

Massachusetts has created "Alternative Care Sites" where patients can spend time safely away from others, while receiving meals and medical care.

Your doctor, social worker, local board of health, homeless shelter or other service provider must provide a referral to someone who can decide if you are eligible.

Those making the referrals (not the person needing the housing) should call the following numbers between the hours of 7 a.m. and 7 p.m. to begin the process:

Outside of Boston: 617-367-5150  
In Boston: 617-534-5050

Here is what else you may need to know:

• To be eligible for an Alternative Care Site, you must be part of a household with income of less than 400% of the Federal Poverty Level, which for a family of 4 is $104,800, or be experiencing homelessness or housing instability, for instance due to domestic violence.

• The state has declared that these sites are NOT available for individuals who require 1) assistance with the Activities of Daily Living from on-site staff; 2) medication administration (except methadone); or 3) the level of care provided at a Skilled Nursing Facility.

• Alternative Care Sites are currently in Boston, Cambridge, Lexington, Everett, Taunton, Worcester, Northampton, and Pittsfield, but may be expanded as needed. The sites provide three meals per day, nursing and security services and other supports.

• For more information, go to https://www.mass.gov/info-details/covid-19-isolation-and-recovery-sites